



Havering
LONDON BOROUGH

Quarter 1 Performance Report 2021/22

Environment Overview & Scrutiny Sub-Committee

September 2021

About the Environment O&S Committee Performance Report

- 5 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
 - Improve air quality in the borough by reducing the level of NO₂
 - HMO licenses issued
 - HMOs enforced against
 - Total Penalty Charge Notices (PCNs) issued in month
 - Response rate for PCN Challenges and Representations
- An outturn for air quality is only available on an annual basis.
- A RAG rating is only available for one indicator (Response rate for PCN Challenges and Representations) and has been rated **Green**.
- It is important to note that though service delivery is returning to business as usual, there will be still be an impact on performance due to COVID-19.

Quarter 4 Performance

Indicator	Value	21/22 Annual Target	20/21 Q1 Target	2021/22 Q1 Performance	Short Term DOT 20/21 Q4	Long Term DOT 20/21 Q1
Improve air quality in the borough by reducing the level of NO ₂ µgm-3 (micrograms per cubic metre of air)	Smaller is Better	40	(Annual)	16.6 (Ravensbourne School) to 66.9 (Battis) 2020	16.6 (Ravensbourne School) to 66.9 (Battis) 2020	19.7 (Langtons) to 49.4 (Gallows Corner) 2019
HMO licenses issued	Bigger is better	N/A	N/A	18	11	28
HMOs enforced against	Bigger is better	N/A	N/A	0	0	6
Total Penalty Charge Notices (PCNs) issued in month (including PCNs for moving traffic contraventions (MTC))	Demand Pressure	N/A	N/A	30,215	22,209	13,795
Response rate for PCN Challenges and Representations (days in current backlog as per end of month)	Smaller is better	35 days	35 days	19 days GREEN	6.6 days ↓	9 days ↓

- During Quarter 1, there has been progress in the AQAP in a number of areas, including:
 - We are looking to purchase a PM2.5 (fine particulate matter) monitoring equipment, using some available s106 funding for air quality monitoring. The intention is to install this equipment at the existing continuous monitoring station in Romford.
 - Schools completed their Travel Plan review in June 2021. In total, 54 schools are engaged and 47 are accredited by TfL STARS (Sustainable Travel: Active, Responsible, Safe) scheme, of which 41 have achieved Gold award and 6 Bronze. Free cycle training for pupils, as part of the Bikeability scheme, has continued during Q1.
 - We are working with schools to introduce walking zones maps, providing advice on cleaner air routes and highlighting the air quality benefits of travelling sustainably. Maps have been developed for two schools (Drapers' Pyrgo Priory School and Harold Wood Primary School) and it is intended to develop another for Branfil Primary School in Autumn 2021.

- A Draft Strategy on the installation of Electric Vehicle charging points across the borough is currently being prepared, in consultation with Havering's residents. (a consultation is Live at the moment and will collect data until July 2022.
<https://consultation.havering.gov.uk/environment/electric-vehicle-charging-point-consultation/consultation/intro/>)
- As part of the Idling Action London-wide project, we have been engaging with the Council's fleet drivers and contractors, to reduce localised air pollution from engine idling. Engagement with schools is expected to start again in September and we will consider organising physical anti-idling events around schools if Covid-19 rules allow it.
- On 17th June 2021 which was the Clean Air Day we promoted the Council's key air quality achievements with messages on social media and Living in Havering magazine.

- A house in multiple occupation (HMO) is a property rented out by at least 3 people who are not from 1 'household' (for example a family) but share facilities like the bathroom and kitchen.
- The service continues to receive a low volume of new licence applications but prioritise the processing of HMO applications.
- Minimal enforcement activity has been carried out over the last 12 months. Enforcement operations have just resumed last month.
- The team are prioritising inspections on new and existing HMO licence applications but have started to return focus on finding unlicensed HMOs during operations.
- The service has introduced selective licensing in 2 wards from January 2021 which is for non-HMO private rented housing.

Penalty Charge Notices are issued to people parking illegally, or committing moving traffic offences like wrongly using bus lanes or making a banned turn. The management of traffic and parking is essential to keep Havering moving.

- PCN issuance was lower in Quarter 1 2020/21 due to COVID-19 restricting motorists to essential travel.
- The recent easing of restrictions since April 2021 has seen an increase in PCN issuance and therefore also an increase in response times to challenges and representations.
- Following recruitment from the restructure, training has slowed correspondence response times as experienced members of the team provide training to new staff.

Any questions?

